**MINISTRY OF TRANSPORT AND PUBLIC WORKS**

**Response to correspondence to 10 days**

**1st Quarter 2023/24 CORPORATE SERVICES**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **April** | **May** | **June** | **Total** |
| Total Mail Received |  | **645** |  |  |
| Mail for information |  | 31 |  |  |
| Number eligible for response |  | 614 |  |  |
| Mail Responded to within 10 W/days |  | 214 |  |  |
| Mail Responded after 10 W/days |  | 10 |  |  |
| Mail not Responded to |  | 190 |  |  |
| On-going (Mail still to be responded to but within time) |  | 200 |  |  |
| Compliance  Level |  | **51.6%** |  |  |